

Data Protection Notice

We Are

We are Talkie Limited, Lytchett House, 13 Freeland Park, Wareham Road, Poole, Dorset BH16 6FA, United Kingdom. Our email address is privacy@talkietheapp.com. We provide the Talkie App, which is a language learning mobile application, specialising in developing speaking and listening skills.

The type of Personal Data we collect

We collect and use the following information:

- Personal details: Name, Date of Birth, Email Address, School and Educational Institution.
- Voice Recordings

How we collect Personal Data and why we have it

Most of the personal data we process is provided to us directly by you for one of the following reasons:

- To register in the Talkie App
- To create a user profile in the Talkie App
- To gather and organise your work so that your teacher or instructor has access to your work, can assess your work and can contact you using the in-App messaging system
- To record and keep your work, output, progress and your voice recordings for ongoing use.

We use the personal data that you give to us to create a user profile for you in the Talkie App, allow you to save your work and record your speaking exercises. The personal data are used to manage your progress, provide access to your teacher or instructor, give you access to quizzes and assessments and provide you with scores.

We may share this information with your teacher or instructor who you have agreed can have access to your work and voice recordings. To receive your information, your teacher or instructor must be registered in Talkie App.

Under the General Data Protection Regulation (GDPR) and the UK Data Protection Act 2018, the lawful reasons we rely on for processing your personal data are:

(a) Your consent. You can remove your consent at any time. You can do this by deleting your profile from Talkie App and removing Talkie App from your phone, mobile device or computer.

(b) We have a contractual obligation. By registering with Talkie App, all users agree to Talkie Ltd's Terms and Conditions of Use.

(c) We have a legitimate interest in providing online language learning software.

How we store your Personal Data

Your personal data are securely stored electronically in secure computer services based in the United Kingdom and the European Union.

We keep your profile information, work, scores and voice recordings for as long as you have an active user profile or your teacher or instructor requires access to your information, with your consent. When you delete or deactivate your profile or the media you have created, we will put your personal data beyond use and access. From time to time we may delete user profiles and media that have been abandoned, deleted or deactivated by users.

We do not transfer your personal data outside the European Economic Area. Where we are required to do so from time to time by one of our service providers such as our payment services provider or email marketing services provider, we will ensure that we comply with the GDPR and UK Data Protection Act 2018.

Our Website and Cookies

When users visit www.talkietheapp.com we collect standard internet log information and visitor behaviour patterns. We do this to find out the number of visitors and how they react to various parts of the website and App. We collect this information in a way which does not identify anyone. We do not try to find out the specific identities of those visiting our website.

Cookies are text files holding small amounts of information which are downloaded to your computer or mobile device when you visit a website. Cookies are used to recognise your computer for future visits, help websites to work and stay secure.

Users can choose whether to accept cookies. You can adjust your cookie preferences by changing your browser settings so that cookies from this website cannot be placed on your computer or mobile device. Follow the instructions provided by your browser. This tool is often found in the "Help", "Tools" or "Edit" function. Please be aware that if you choose to refuse cookies you may not be able to benefit from the full functionality and security features of our website. For more information about cookies visit www.allaboutcookies.org and www.youronlinechoices.eu.

Your Data Protection Rights

Under data protection law, you have rights including:

Your right of access - You can ask us for copies of your personal data.

Your right to rectification - You can ask us to rectify (correct) personal data you think is inaccurate. You also have the right to ask us to complete information you think is incomplete. *You can also easily update your own information by editing your profile in the Talkie App.*

Your right to erasure – You can ask us to erase your personal data in certain circumstances.

Your right to restrict data processing - You can ask us to restrict the processing of your personal data in certain circumstances.

Your right to object to processing - You can object to the processing of your personal data in certain circumstances.

Your right to data portability – You can ask that we transfer the personal data you gave us to another organisation, or to you, in certain circumstances.

You are not required to pay any charge for exercising your rights. If you make a request in writing to us, we have one month to respond to you.

How to Contact Us and How to Complain

If you have any concerns about our use of your personal data, you can make a complaint to us at privacy@talkietheapp.com. You can write to Talkie App Data Protection, Talkie Limited, Lytchett House, 13 Freeland Park, Wareham Road, Poole, Dorset BH16 6FA.

You can also complain to the ICO if you are unhappy with how we have used your personal data.

The ICO's address:

Information Commissioner's Office (ICO)
Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF, UK

ICO's Helpline Number: 0303 123 1113

ICO website: <https://www.ico.org.uk>

Changes to this Data Protection Notice

This Data Protection Notice is kept under review and can be updated at any time. This Notice was last updated in November 2020 (Version 1).